

How To Sign Up For ALLO Fiber Internet Services - Shopping Cart



Follow this guide to navigate the ALLO Fiber website and set up your home internet, TV, and phone service package. You will learn how to verify service availability in your area, select custom plan options, and complete the final registration steps.



FYI:

Send email with questions regarding Shopping Cart order entry to RESCompaxSupport@allofiber.com , CC: D2DCONTRACTORHELP@ALLOFIBER.COM or call **720-764-8050**

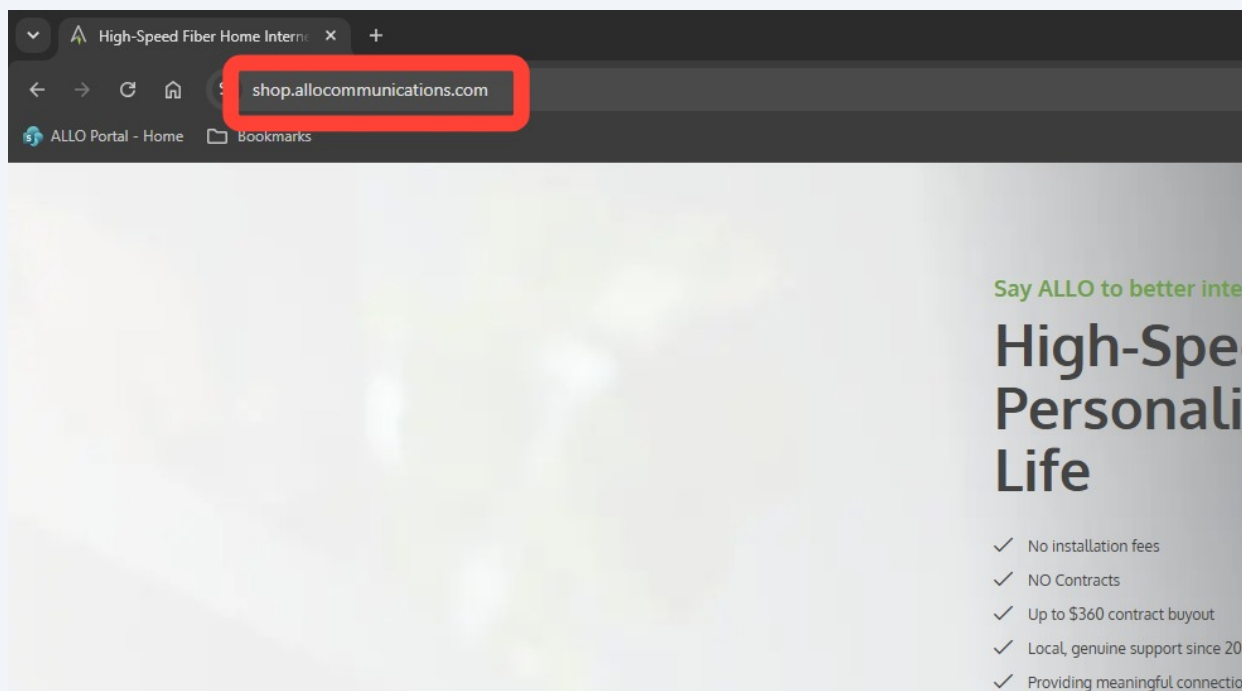
Package Selection

1

Open the website navigation

Select the website navigation or search option to begin locating the available residential packages.

Link: <https://shop.allocommunications.com/>



2

Select “Show Packages”

Click **Show Packages** to view the available ALLO residential internet, TV, and phone options.

Say ALLO to better internet!

High-Speed Internet Personalized for Your Life

- ✓ No installation fees
- ✓ NO Contracts
- ✓ Up to \$360 contract buyout
- ✓ Local, genuine support since 2003
- ✓ Providing meaningful connections to over 40 communities

SHOW PACKAGES

Pick a popular Package

3

OR - Select “Build Your Own”

Click **Build Your Own** so the customer’s package can be customized based on their service needs.

✓ Outdoor Essentials total property coverage with our hardened outdoor Wi-Fi 6 system.

✓ SmartTown roam around town and stay connected with family and friends with free, secure Wi-Fi.

Free Installation + Free Wi-Fi + No Contracts + No Credit Checks

✓ SmartTown roam around town and stay connected with free, secure, user-friendly Wi-Fi.

✓ Bark App peace of mind with comprehensive parental controls and social media monitoring.

Free Installation + Free Wi-Fi + No Contracts + No Credit Checks

SmartTown system included for FREE.

Free Installation + Free Wi-Fi + No Contracts + No Credit Checks

✓ SmartTown stay connected with work as you roam around town with free, secure, user-friendly Wi-Fi.

Free Installation + Free Wi-Fi + No Contracts + No Credit Checks

BUILD YOUR OWN

Creating, connecting, and serving Gigabit communities since 2003.

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Service Availability Check

4

Choose the customer's location

Select **Choose Location** to identify the market where the customer's service address is located.

Internet Difference

g meaningful con- s to over 40 nities

Experience the difference of internet designed around you.

Service availability

ce area? Let's find out. If your fiber-ready, we can install you

Where do you need service?

CHOOSE LOCATION

Looking for something different?

Show Packages

5

Click "Northglenn"

Connections to over 40 communities

Experience the difference of internet designed around you.

Check availability

Are you in our service area? Let's find out. If your home or building is fiber-ready, we can install you even quicker.

Privacy matters! We'll only use your address to check service availability.

Choose your location

Arizona

Somerton

Sierra Vista

Yuma

Colorado

Frederick

Northglenn

Westminster

Breckenridge

Eaton

Brighton

Greeley

Kersey

Missouri

Joplin

San Luis

Lake Havasu City

Kingman

Hudson

Evans

Erie

Dacono

Brush

Fort Lupton

Fort Morgan

Nebraska

Fremont

Sidney

Grand Island

Seward & Seward County

Imperial

Garland

Sporague

Hickman

Morrill

Kearney

Valentine

Bridgeport

Mitchell

Hastings

Ashland

Alliance

Gretna

Scottsbluff

Ogallala

York

Martell

La Vista

Gering

Papillion

Wayne

Bradshaw

Lincoln

Holland

Hallam

Milford

Waverly

North Platte

Ralston

Norfolk

Wakefield

Kramer



Alert!

This link is intended for order submission for the following markets: Frederick, Dacono, Westminster, Northglenn, & Pueblo.

6

Enter the complete service address

Enter the customer's service address using the available fields and dropdown selections.

The screenshot shows the ALLO Fiber website. At the top, there is a header with the ALLO FIBER logo, a 'Login' button, and a 'GETTING STARTED' button. Below the header, the main content area features the text 'The ALLO Fiber Internet Difference' and 'Providing meaningful connections to over 40 communities'. A photo of two children looking at a tablet is on the right. Below the text, there is a 'Check availability' section. This section contains a form with the following fields: 'Zip code', 'City', 'Street', 'No.', and 'Unit'. The form is highlighted with a red border. Below the form is a 'CHECK AVAILABILITY' button. Below the form, there is a link 'Looking for something different?' and a 'Show Packages' button.



Tip!

Select the matching address from the available results whenever prompted. Do not select a similar address without confirming it with the customer.

7

Check service availability

Enter the address and Click **Check Availability** to confirm that ALLO service is available at the customer's address.

- Enter the ZIP code, City, Street, and House Number of the address
- Click on CHECK AVAILABILITY

Connections to over 40 communities

Experience the difference of internet designed around you.



Check availability

Are you in our service area? Let's find out. If your home or building is fiber-ready, we can install you even quicker.

Privacy matters! We'll only use your address to check service availability.

Your location: Northglenn, Colorado [Change](#)

Zip code: [X](#) City: [X](#)

Street: [X](#) No. [X](#) Unit:

CHECK AVAILABILITY

Looking for something different?

[Show Packages](#)

8

Build your package - In the shopping cart basket verify:

- All options have been correctly pre-selected when choosing a package
- OR
- Select the services that are requested when BUILD YOUR OWN is chosen
- Check that services included at no extra cost are correctly added
- Check that the prices of services are accurate and that the total price is displayed correctly

1. Build your package 2. Schedule installation 3. Your details 4. Summary

Heads Up! Our team will install a temporary fiber line at your home. We'll provide more details about this after confirming your services.

Internet

All our options are symmetrical and unlimited. Need help choosing a speed? [Get the scoop on speed in terms you can understand.](#)

500 Mbps
Perfect for streaming, scrolling, and lots of devices. [View Broadband Facts](#)
\$75.00 /month
[Select](#)

1 GIG Internet
Whether working, learning, or playing from home, GIG can handle all ways you use the internet. [View Broadband Facts](#)
\$85.00 /month
☒

2 GIG Internet
Serious Internet for serious Internet users; gamers and uploaders love our fastest internet option. [View Broadband Facts](#)
\$110.00 /month
[Select](#)

☒ **Smart Town**
SmartTown provides ALLO customers with free, secure, user-friendly Wi-Fi service across ALLO communities.

☒ **ProtectIQ**
Keep your home network safer by blocking viruses, malware, and malicious websites.
[Additional information](#)

☒ **Experience IQ**
Advanced control of your online experience.
[Additional information](#) **\$5.00** /month

Plan Customization

9

Select the internet package

Review the available internet speed options with the customer and select the package they have agreed to purchase.

Head's Up! Our team will install a temporary fiber line at your home. We'll provide more details about this after confirming your services.

Internet

All our options are symmetrical and unlimited. Need help choosing a speed?
[Get the scoop on speed in terms you can understand.](#)

500 Mbps

Perfect for streaming, scrolling, and lots of devices. [View Broadband Facts](#)

\$75.00 /month

Select

1 GIG Internet

Whether working, learning, or playing from home, GIG can handle all ways you use the internet. [View Broadband Facts](#)

\$85.00 /month

✓

2 GIG Internet

Serious internet for serious internet users, gamers and uploaders love our fastest internet option. [View Broadband Facts](#)

\$110.00 /month

Select

☒ **Smart Town**
 SmartTown provides ALLO customers with free, secure, user-friendly Wi-Fi service across ALLO communities.

☒ **ProtectIQ**
 Keep your home network safer by blocking viruses, malware, and malicious websites.
[Additional information](#)



Tip!

The message at the top will show the drop type. This will help provide the customer a better expectation of how we will bring the fiber line into their home.

A temporary line will run from the MST to the house on the ground or sometime along the fence, it all depends on the layout of the property.

When talking to customers, it is important to clarify whether a temp line is okay with the customer in the event could not be buried for any given reason. A team goes back out after the install to start burying the line – NEVER PROVIDE A TIMELINE!

These are worked in the order they were installed. Customers are installed quicker with fewer inconveniences.

10

Review phone service options

Review the available home phone options with the customer.

Advanced control of your online experience.
[Additional Information](#)

☐ **Bark** \$10.00 /month
Comprehensive parental controls and social media monitoring.
[Additional Information](#)

☐ **Outdoor Essentials** \$15.00 /month
Extend your indoor Wi-Fi experience to your backyard, pool, patio or covered buildings.
[Additional Information](#)

☐ **Outdoor Advantage** \$35.00 /month
Bring unparalleled connectivity, speed, and wireless coverage to some of the most challenging outdoor environments.
[Additional Information](#)

☒ **Blast 7 Wi-Fi Router**
The next generation of Wi-Fi is here. Faster Wireless Speeds, Higher Bandwidth, Stronger Signal.
[Additional Information](#)

Home Phone

Drop-free calls plus free features like robo-call blocking, voicemail, caller ID, and more.

Phone
Unlimited 48-state calling with tons of great features.
\$15.00 /month

[Select](#)

Additional Options

11

Review phone service options

Review the available home phone options with the customer if they would like to port their home phone services to ALLO.

Phone
Unlimited 48-state calling with tons of great features.
\$15.00 /month
[Clear Selection](#)

☒ **Move Phone Number to ALLO**

☐ **Voicemail**

☐ **Unlisted Number** \$3.00 /month
You won't show up in the phonebook or with the directory assistance service (411).

☐ **Battery Backup** \$8.00 /month
Keeps your phone service working when the power is out.

Additional Options

Mobile
The same reliability you know and trust from ALLO is now available in mobile phone service. Mobile plans start at just \$14/month!

☐ Yes, I'm interested in mobile!

Streaming TV
ALLO is Teaming Up with DIRECTV. Elevate your entertainment experience with DIRECTV delivered over your ALLO fiber connection.
[Learn More](#)

☐ Yes, I'm interested in DIRECTV!

Three great packages to choose from, no satellite dish needed.

Choice
125+ channels. Featured Entertainment channels and additional specialty sports channels.
[See Channels](#)

Ultimate
160+ channels. Everything in Choice, plus more sports and movies.



Alert!

Select phone service **only** when the customer has agreed to add it.

Do not add optional products or services without the customer's authorization.

12

If the customer is interested in mobile services, direct them to the nearest storefront.

If the customer is interested in DIRECTV, utilize the DIRECTV SPOC link after the internet order is submitted.

☐ Voicemail

☐ Unlisted Number \$3.00 /month
You won't show up in the phonebook or with the directory assistance service (411).

☐ Battery Backup \$8.00 /month
Keeps your phone service working when the power is out.

Additional Options

Mobile

The same reliability you know and trust from ALLO is now available in mobile phone service. Mobile plans start at just \$14/month!

☐ Yes, I'm interested in mobile!

Streaming TV

ALLO is Teaming Up with DIRECTV. Elevate your entertainment experience with DIRECTV delivered over your ALLO fiber connection. [Learn More](#)

☐ Yes, I'm interested in DIRECTV!

Three great packages to choose from, no satellite dish needed.

Choice
125+ channels. Featured Entertainment channels and additional specialty sports channels. [See Channels](#)

Ultimate
160+ channels. Everything in Choice, plus more sports and movies. [See Channels](#)

Premier
185+ channels. Everything in Ultimate, plus top-rated premium networks. [See Channels](#)

Back

NEXT



DIRECTV & ALLO Mobile -

DIRECTV

If the customer is interested in DIRECTV, utilize the DIRECTV SPOC link after the internet order is submitted.

DIRECTV Link: <https://www.attspoc.com/?key=NQCj5PX4jDhNJMrj>

ALLO Mobile

If the customer is interested in mobile services, direct them to the nearest storefront or provide them with the contact information listed below for more options:

Customer Support: 800-251-5419

Online/Chat: <https://www.getallomobile.com/help>

Email: allomobilesupport@allofiber.com

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Continue to package extras

After confirming the selected internet, phone, TV, and additional service options, click **Next**.

Before continuing, review the package summary to verify that all selected products are accurate.

☐ **Bark** \$50.00 /month
Comprehensive pet-proofing and social media monitoring.
[Additional information](#)

☐ **Outdoor Essentials** \$15.00 /month
Extend your interior life to your backyard, pool, patio or covered building.
[Additional information](#)

☐ **Outdoor Advantage** \$35.00 /month
Bring unparalleled connectivity, speed, and wireless coverage to some of the most challenging outdoor environments.
[Additional information](#)

☒ **Blast 7 Wi-Fi Router**
The next generation of Wi-Fi is here. Faster Wireless Speeds. Higher Bandwidth. Stronger Signal.
[Additional information](#)

Home Phone
Drop-free calls plus free features like robo-call blocking, voicemail, caller ID, and more.

Phone
Unlimited 4G LTE calling with tons of great features.
\$15.00 /month [Select](#)

Additional Options

Mobile
The same reliability you know and trust from ALLO is now available in mobile phone service. Mobile plans start at just \$15/month.
☐ Yes, I'm interested in mobile

Streaming TV
ALLO is teaming up with DIRECTV to bring you an entertainment experience with DIRECTV delivered over your ALLO fiber connection.
☐ Yes, I'm interested in DIRECTV

Here are great packages to choose from, no satellite dish needed:
Choice
100+ channels, Premium Entertainment channels and additional pay-per-view events.
\$35.00/month
Ultimate
100+ channels. Everything in Choice, plus more sports and movies.
\$45.00/month
Premier
100+ channels. Everything in Ultimate, plus top-rated premium networks.
\$65.00/month

Custom Package

1 Gig Internet
\$15.00 /month

Included Services for 1 Gig Internet
Blast 7 Wi-Fi Router / Smart Town / ProtectIQ

Options you have added

Experience IQ
Monthly fee \$0.00
instead of \$5.00

Total monthly \$

[Back](#) [NEXT](#)

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Porting Information

14 Home Phone Info Entry -

If the customer would like to port their current phone number to ALLO:

- Please do your best to get the current company account number and pin number.
- If it's not available during the sales call, please let the customer know that we need this information as soon as possible to keep your installation on schedule and if we don't receive it, it may delay installation timeframe.
- Also letting the customer know to not cancel their current service until ALLO is installed.

About your extras

Phone

Free number porting

Phone number

Current phone provider

Please select ...



☐ Residential

☐ Business

In order to move your current phone number over to ALLO, we will need your account number and PIN from your current provider.

Account number

PIN

☐ I don't have that information handy already, I will email it to info@allofiber.com as soon as possible.

Please Note

Your installation date may get moved back if we do not receive your information as soon as possible. Please keep your current service active until your ALLO Installation has been completed.

You are one step closer to crystal clear, drop-free calls!



Alert!

The information must match the customer's current provider account. Incorrect information may delay or prevent the number transfer.

15

Missing transfer information

When the customer does not have their account number or PIN available, select the option indicating that the information will be provided later.

About your extras

Phone
Free number porting

Phone number

Current phone provider

☐ Residential ☐ Business

In order to move your current phone number over to ALLO, we will need your account number and PIN from your current provider.

Account number

PIN

☐ I don't have that information handy already, I will email it to info@allofiber.com as soon as possible.

Please Note
Your installation date may get moved back if we do not receive your information as soon as possible. Please keep your current service active until your ALLO installation has been completed.

You are one step closer to crystal clear, drop-free calls!

**Alert!**

Explain to the customer that the requested information must be submitted before the number transfer can be completed.

Installation Scheduling

16 Select an installation appointment

Review the available installation dates and times with the customer and select the appointment they have approved.

The screenshot shows the 'Schedule Installation' step of the Allo Fiber setup process. The interface includes a progress bar with four steps: 1. Build your package, 2. Schedule installation (active), 3. Your details, and 4. Summary. A 'Your Service Address' box displays '1834 CLAUDE STREET, HANOVER, CO 80130'. The main heading is 'About Scheduling Your Installation', followed by instructions to choose a date and time, noting that service is provided within an hour of the appointment. A note states that based on the package selection, the install time will be approximately 2 hours. A reassurance message says, 'Unsure? Don't worry! You can reschedule your installation in My ALLO Hub anytime after your order has been completed.' Below this, a calendar view shows available appointment slots for Thursday, July 30; Friday, July 31; Monday, August 3; Tuesday, August 4; and Wednesday, August 5. Each day has three time slots: 8:00 AM, 10:00 AM, and 2:00 PM. A red rectangular box highlights the entire scheduling section. At the bottom, there are 'Back' and 'Next' buttons. On the right side, a 'Custom Package' sidebar shows a '1 Gig Internet' package for \$60.00/month, including services like Blast, Wi-Fi Router, Smart Town, and ProtectIQ. It also shows an 'Experience IQ' survey link and a 'Total' amount of \$60.00. A small note at the bottom right of the sidebar says '* Taxes and fees listed are estimates only.' A 'Back' button is also visible at the bottom left of the main content area.



Tip!

Do not select an installation appointment without confirming that an adult will be available at the service address.

17

View additional appointments

Select **Show More Times** when the customer needs an appointment outside the initially displayed options.

The screenshot shows a web interface for selecting an appointment. At the top, there are three time slots: 8:00 AM (highlighted in blue), 10:00 AM, and 2:00 PM. Below these, the dates are listed: Friday, July 31; Monday, August 3; Tuesday, August 4; and Wednesday, August 5. Each date has its own set of time slots. A green bar at the bottom of the date selection area states "Install Time Selected: Thursday, July 30, 8:00 AM" with a green checkmark. Below this, a red box highlights a link that says "Showing the available scheduler slots for the first 5 days. [Show more times](#)". At the bottom of the interface, there are "Back" and "NEXT" buttons. The footer contains copyright information and links to Privacy Policy, Terms and Conditions, and DMCA.

18

Confirm the appointment

Once the customer agrees to the installation date and time, click **Next**.

The screenshot shows the same web interface as step 17, but with different dates: Friday, August 7; Monday, August 10; Tuesday, August 11; and Wednesday, August 12. The "Install Time Selected" bar remains the same: "Thursday, July 30, 8:00 AM" with a green checkmark. Below this, a link says "Showing the available scheduler slots for the first 10 days. [Show more times](#)". At the bottom, the "Back" button is on the left, and the "NEXT" button is highlighted with a red box. The footer is identical to the previous screenshot.



Alert!

Site Survey Best Practice:

- It is best practice to avoid when possible and see if customer's concerns can be addressed by the tech at install.
- Remind the customer that if they are uncomfortable with how install would need to be done they can still call it off at that time.
- If we need to do a Site Survey first, please schedule an install out 3-4 business days out and then email the Compax Support Team (RESCompaxSupport@allofiber.com) to let them know to convert that install to a site survey.
- They will put in a request to the Compax team to change the appointment to a Site Survey and then reach out to customer after Site Survey to schedule an install.

Personal Details

19

Enter the customer's legal name

Enter the customer's first and last name exactly as they provide it.

Allo FIBER

Your Service Address:
11834 CLAUDE WAY
Northglenn, CO 80233

1. Build your package 2. Schedule installation 3. Your details 4. Summary

Your Details

First Name * Last Name *

Address

Your service and billing address: 11834 CLAUDE WAY, Northglenn, CO 80233

Do you have a separate PO Box mailing address?

☐ Yes ☒ No

Contact

Preferred language *

English

Phone number *

Email address *

☐ Mobile ☐ Landline

Don't worry, we won't share your information. We use your email to confirm your service request details, installation



Alert!

Do not enter the sales representative's information in the customer name fields.

20 Enter the customer's phone number & email

Enter a valid mobile or contact number for the customer.

Confirm the number is accurate because ALLO may use it for installation updates, account communication, or appointment notifications.

The customer will receive verification and account-related communication at this address.

Your Details

First Name *
John

Last Name *
Doe

Address

Your service and billing address: 11834 CLAUDE WAY, Northglenn, CO 80233

Do you have a separate PO Box mailing address?
☐ Yes ☒ No

Contact

Preferred language *
English

Phone number *

☐ Mobile ☐ Landline

Email address *

Preferred method of communication *
☐ Email ☐ Phone ☐ Text ⓘ

Don't worry, we won't share your information. We use your email to confirm your service request details, installation appointment, and fun stuff like giveaways and upgrades.

Billing

Would you like to enroll in paperless billing? *
☒ Yes ☐ No (\$1.99 per month)

21 Confirm billing preferences

Review the available billing and communication options with the customer and select the options they authorize.

Your service and billing address: 11834 CLAUDE WAY, Northglenn, CO 80233

Do you have a separate PO Box mailing address?

☐ Yes ☒ No

Contact

Preferred language *

English

Phone number *

(970) 999-9999

☒ Mobile ☐ Landline

Email address *

john.due@gmail.com

Don't worry, we won't share your information. We use your email to confirm your service request details, installation appointment, and fun stuff like giveaways and upgrades.

Preferred method of communication *

☐ Email ☐ Phone ☐ Text ⓘ

Billing

Would you like to enroll in paperless billing? *

☒ Yes ☐ No (\$1.99 per month)

☐ Is your Billing Address different than your Service Address?

Installation details

Do you rent or own your property? *

☐ Rent ☐ Own

Does your property have any of the following?



Alert!

Do not enroll the customer in paperless billing, automatic payments, or other preferences without their approval.

22

Confirm whether the customer owns or rents

Select the option that accurately reflects whether the customer owns or rents the property.

When the customer rents, explain that landlord or property-management approval may be required depending on the installation needs.

Would you like to enroll in paperless billing? *

☒ Yes ☐ No (\$1.99 per month)

☐ Is your Billing Address different than your Service Address?

Installation details

Do you rent or own your property? *

☐ Rent ☐ Own

Does your property have any of the following?

☒ Dog ☐ Locked Gate ☐ Sprinkler System ☐ Entry Code Required

Other Special Instructions

1st month free.

Referral information

How did you hear about ALLO?

☐ ALLO Partner ⓘ

☒ ALLO Team Member

Jane Doe - Team Name

☐ ALLO Customer

☐ ALLO Event or Sponsorship

☐ TV or Radio

**Tip!**

Use the **Other Special Instructions** field to document information that the installer may need, such as:

- Gate codes
- Building or unit access instructions
- Preferred equipment location
- Pets on the property
- Accessibility considerations
- Best contact instructions
- Promo related notes

23

Complete the referral information

Under **Referral Information**, select **ALLO Partner and ALLO Team Member**.

In the **Team Member Name** field, enter both the representative's full name.

In the **ALLO Partner Field**, input your team name.

Does your property have any of the following?

☒ Dog ☐ Locked Gate ☐ Sprinkler System ☐ Entry Code Required

Other Special Instructions:

1st month free.

Referral information

How did you hear about ALLO?

☐ ALLO Partner ⓘ

☒ ALLO Team Member

Team member name

☐ ALLO Customer

☐ ALLO Event or Sponsorship

☐ TV or Radio

☐ Online Advertisements

☐ Flyer

Security

Choose a Security Question

Security Question *

Please select ...

Security Answer *

**Alert!**

This field is required for accurate order attribution and reporting. Missing or incomplete information may create reporting discrepancies and prevent the order from being credited to the correct representative or partner.

**Tip!****Customer referrals -**

- **ALLO Customer**

Enter the referring customer's name and phone number

- The referring customer will receive a \$50 credit on their bill once the customer they referred is installed.

- Customer referral credits are stackable.

24

Create the customer's security question

Ask the customer to select a security question and provide their own security answer.

Referral information
How did you hear about ALLO?

☐ ALLO Partner ⓘ

☒ ALLO Team Member

Jane Doe - Team Name

☐ ALLO Customer

☐ ALLO Event or Sponsorship

☐ TV or Radio

☐ Online Advertisements

☐ Flyer

Security
Choose a Security Question

Security Question *

Please select ...

Please select ...

What city were you born in?

What are the last 4 of your Business Tax ID?

What is your 4-6 digit PIN?

What year was your business established?

What was the make and model of your first car?

What is your preferred musical genre?

NEXT

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Alert!

The customer should choose an answer they will remember. The representative should not create or guess the answer on the customer's behalf.

CPNI - Make sure you are asking the security question and inputting an answer.

25 Enter the answer to your security question.

Referral information

How did you hear about ALLO?

☐ ALLO Partner ⓘ

☒ ALLO Team Member

☐ ALLO Customer

☐ ALLO Event or Sponsorship

☐ TV or Radio

☐ Online Advertisements

☐ Flyer

Security

Choose a Security Question

Security Question *

What city were you born in? ▾

Security Answer *

Back

NEXT

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26 Click "NEXT"

Referral information

How did you hear about ALLO?

☐ ALLO Partner ⓘ

☒ ALLO Team Member

☐ ALLO Customer

☐ ALLO Event or Sponsorship

☐ TV or Radio

☐ Online Advertisements

☐ Flyer

Security

Choose a Security Question

Security Question *

What city were you born in? ▾

Security Answer *

New York

Back

NEXT

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27 Input six-digit verification code that the customer received and select "NEXT".

The screenshot shows the Allo website's checkout process. At the top, there's a progress bar with four steps: 1. Build your package, 2. Schedule installation, 3. Your details, and 4. Summary. Step 3 is currently active. Below the progress bar, the 'Email Verification' section is highlighted with a red box. It contains a message: 'You've almost made it. We have sent you an email to the address you provided (john.doe@gmail.com), containing a six-digit code. Please enter this code now to verify your email address.' Below this message is a form with six input fields for the verification code and a green 'VERIFY EMAIL ADDRESS' button. A link 'Request a new code' is also present. At the bottom right, a green 'NEXT' button is also highlighted with a red box. The right sidebar shows the 'Custom Package' section with a '1 GIG Internet' option for \$85.00/month. Below this, it lists 'Included Services for 1 GIG Internet: Blast 7 Wi-Fi Router / Smart Town / ProtectIQ' and 'Options you have added: Experience IQ'. The 'Total' section at the bottom right shows 'Total' and 'monthly'.

28 Payment Information

Choose I would prefer to pay monthly via phone, storefront, or online portal as we cannot take the customer's payment information over the phone

The screenshot shows the Allo website's checkout process, specifically the 'Payment Options' step. The progress bar at the top shows four steps: 1. Build your package, 2. Schedule installation, 3. Your details, and 4. Summary. Step 3 is currently active. Below the progress bar, the 'Payment Options' section is highlighted with a red box. It contains a message: 'Your payment information is collected now to make billing easy for later. Don't worry, you won't be charged until your service is installed. Your first bill will come after your service is connected, and installation is always free.' Below this message is a green box with a 'Bonus offer': 'Choose Bank Auto Pay as your payment method to receive \$10 off your first bill.' Below the bonus offer are three input fields: 'Routing Number', 'Account Number', and 'Name on Account'. Below these fields is a checkbox labeled 'I authorize ACH direct debit payments(ACH Debit)'. A green 'SAVE BANK ACCOUNT' button is also present. At the bottom, a red box highlights the text 'Additional monthly payment options are available' and a radio button labeled 'I would prefer to pay monthly via phone, storefront, or online portal.' The right sidebar shows the 'Custom Package' section with a '1 GIG Internet' option for \$85.00/month. Below this, it lists 'Included Services for 1 GIG Internet: Blast 7 Wi-Fi Router / Smart Town / ProtectIQ' and 'Options you have added: Experience IQ'. The 'Total' section at the bottom right shows 'Total' and 'monthly'.

29 Step

Allo FIBER

Your Service Address:

Head's Up! Our team will install a temporary fiber line at your home. We'll provide more details about this after confirming your services.

Summary

Your selected Bundle includes:

Custom Package

1 GIG Internet	
✓ Blast 7 Wi-Fi Router	
✓ Smart Town	
✓ ProtectIQ	\$85.00 /month
Experience IQ	\$0.00 /month instead of \$5.00
Sub total	\$85.00 /month
Taxes and fees *	\$0.00 /month
Total price	\$85.00 /month

* Taxes and fees listed are estimates only.

Personal data [edit](#)

Language
English

30 If there is a Promo Code to enter, click the dropdown arrow by **Do you have a promo code?**, enter the code and click **APPLY**

Personal data [edit](#)

Language
English

First Name
TEST

Last Name
TEST

Phone number
Mobile: (970) 999-9999

E-mail address

Billing [edit](#)

Bill Media
e-Billing

Service address

Zip code

City
Pueblo

Street

Street number

Installation details [edit](#)

Property
Own

Details of the property

Special instructions

Security [edit](#)

Security question
What city were you born in?

Security answer

Do you have a promo code?

ONEMONTHFREE

APPLY

SUBMIT ORDER



Alert!

The code for a free month is "**ONEMONTHFREE**".

If you are offering a free month, the promo code needs to be added applied in this section.

Once entered select "**APPLY**".

31

Verification of promo code and submitting order.

1. Once the promo code is applied, you will see a message saying that it has been verified.
2. Once you have confirmed that all the information is correct with the customer, select submit order to enter the sign up.

The screenshot shows a customer profile form with the following sections:

- Phone number:** Mobile: (970) 999-9999
- E-mail address:** ADAM.ROJAS+ALLO@ALLOFIBER.COM
- Billing:** Bill Media, e-Billing
- Service address:**
 - Zip code: 81001
 - City: Pueblo
 - Street: ANTONITO WAY
 - Street number: 5105
- Installation details:** Property: Own, Details of the property, Special instructions
- Security:** Security question: What city were you born in?, Security answer: test

Below the form, there is a section for applying a promo code:

- Do you have a promo code? (input field)
- A green message box with a red border stating: "The code was accepted."
- An "APPLY" button.
- A "SUBMIT ORDER" button at the bottom, which is highlighted with a red box.